

REPAIRCERT NZ UPDATE

Supporting New Zealand's Repair Certification Industry

UPDATE No.2 | 16/03/2022

New Waka Kotahi Certification Officer for Central North Island

RepairCert NZ advises Repair Certifiers that Waka Kotahi staff-member Melvin Powell has resigned from Waka Kotahi. Melvin Powell will be known to those Repair Certifiers in the Central North Island region, where he has worked as a Certification Officer for Waka Kotahi in the Repair Certification space for some time.

Craig Packard has taken over as Certification Officer for Repair Certifiers in the Central North Island region. We welcome Craig on board and wish him all the best in his new role. ■



Technical Support Transfer from Waka Kotahi to RepairCert NZ

As from the start of 2022, the role of providing technical support and advice for Repair Certifiers has been transferred from the Waka Kotahi Certification Officers to RepairCert NZ.

One of the first functions that RepairCert NZ is fulfilling for Waka Kotahi is to take over the responsibility for providing technical and operational support, advice, and information to the Repair Certifiers as and when they require it – with the main objective of enabling the Repair Certifiers to avoid making a decision in isolation if they so choose. Shifting this function to RepairCert NZ is a transitional process, and we're relying on Waka Kotahi's involvement on a regular basis to ensure that a seamless transition occurs.

There will be occasions when RepairCert NZ technical staff don't have the information that a Repair Certifier might need, but part of the role of the RepairCert NZ technical team is to act as a conduit and access the information, whether via industry experts, Waka Kotahi or elsewhere.

If you need any help, advice, support, or simply a second opinion on something you're unsure of, please feel free to call Mike or Deane on (04) 595 4755, or email mike@repaircert.nz or deane@repaircert.nz. They're there to help you. ■

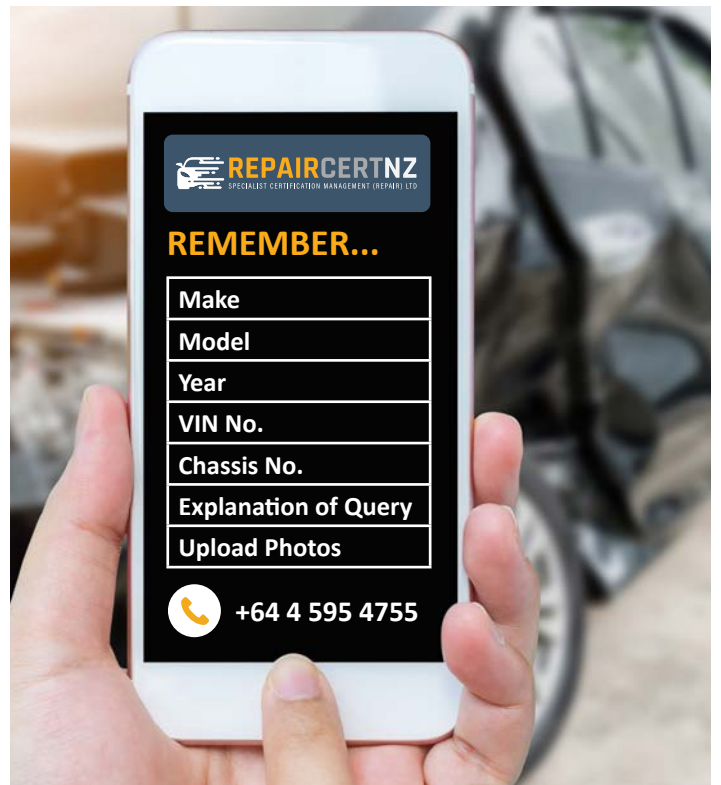
Give Us All The Info!

Related to the subject on page 1 about RepairCert NZ providing technical support to Repair Certifiers, please help us to help you. If you need some advice or an opinion, try to give us all of the relevant supporting information that we might need to assist you.

Provide us with:

- the make, model, and year of vehicle;
- the vehicle's VIN and chassis numbers;
- an explanation of your queries or concerns;
- any additional information you may have found;
- where appropriate, photographs showing what it is you're asking about (make sure the photos are a reasonable resolution, and are light and clear enough for us to see what's going on, **with relevant areas marked, if the issue isn't obvious**).

This will get you a quicker answer, and it saves us bugging you for more information. ■



File Reviews of New Repair Certifiers

Another function that RepairCert NZ is transitioning into is the File Review process for new Repair Certifiers.

All new Repair Certifiers are required to submit their first 30 Repair Certifications into 'Sharepoint', which is an electronic file upload and repository system held by Waka Kotahi. Once Repair Certifiers have uploaded their files to the repository, the files have then been reviewed by Waka Kotahi to ensure that the certification decisions are compliant with the relevant requirements, and that the vehicles are safe.

The RepairCert NZ team has been working with Waka Kotahi on File Reviews since December 2021. Waka Kotahi has now handed this role over to RepairCert NZ, and is providing RepairCert NZ with support as required. ■

